

System- and Network Management from Ergorion

A solidly configured system and network management is an absolute requirement for delivering a reliable IT service management. On the one hand side, notifying colleagues of problems allows for a quick incident resolution -- often times, before users take note. Thus, you can reduce the number of tickets issued with your helpdesk.

On the other hand, long time monitoring allows for analysis to identify trends, e.g. resource utilization (CPU, memory, file space, bandwidth). Then you can take care of capacity management, before it is too late, giving you the time for planning and active management instead of panic reactions.

Take advantage of our more than 10 years of experience in installing and running IT management solutions. Here we have concentrated on cost effective solutions with open source software. We have collected very good experience with the following packages, but also help you with your current installations:

- [BigBrother](#)
- [Zenoss](#)

With [ER SysMan](#) we have developed a module for BigBrother, that can monitor your ARSystem environment.